

**Points Outstanding From Previous Audit Committee**

Audit	Points Still Outstanding From Previous Audit Committees	Points to be actioned by 30 June 2009	Points actioned by implementation date	Behind Schedule/ Insufficient evidence received	
Audit Scotland - Improving Customer Services through Better Customer Contact	1	1	1	0	
Grant Thornton 2007/08 Audit - Interim Management Report	1	1	1	0	
Grant Thornton Progress Implementation Review - Internal Audit	1	1	1	0	
Total	3	3	3	0	